

2 July 2019 AMT and IRG Rail, Lisbon



## **Topic:**

"Achieving social and environmental cohesion and sustainability through the protection of passengers' rights as an active agent of the promotion of decarbonization"



### What does that mean to EPTO?

- Encouraging the use of public transport
- In this context, rail
- Moving away from personal transport modes
- Shared sustainable mobility
- Rail can help with decarbonisation where powered by electricity from sustainable source



#### But what about the first and last km?

- Rail does not get you door to door
- Comprehensive journey information needed
- Maximise connecting modes
- TAP-TSI and open data protocols
- Use of Netex
- Increasing trend towards wider modal scope
- MaaS a magic bullet or a dirty word?



### **How does EPTO see the future?**

- Implementation of the Fourth Railway Package
- Market opening for passenger rail services
- But must be on a level playing field
- Regulation 1370 to form basis for finances
- Fair and open competition for contracts
- Sufficient mobilisation time 2yrs +
- Access to rolling stock, infrastructure, staff, maintenance facilities



### What are the benefits?

- The best price for the level of service
- Private sector innovation
- Reaction to demand dynamic pricing, service improvements
- Public sector support maintenance of open data systems, access to retail channels
- And where appropriate, open access competition – with appropriate PSO protection



# How is the customer protected?

- Passenger rights legislation
- Applies across entire European Union
- Must ensure that modal providers are responsible for their actions
- But cannot be held responsible for matters outside control
- Otherwise will result in too great a risk:
- Won't bid for contracts
- Contract prices too high
- Undue risk reflected in cost to passenger



### What is the outcome?

- Less car traffic
- Less congestion therefore less wasted resource
- Improved economic efficiency
- Improved air quality
- Less carbon
- More travel and access opportunities
- Greater social inclusion
- Health and welfare benefits
- Greater travel demand
- Better services....virtuous circle of growth



### What does EPTO want?

- DG Move and DG Comp to ensure that the railway packages are implemented in full
- No opportunities for member states to "do their own thing"
- Tenders to be genuine opportunities for market entry
- A level playing field between state owned and private sector bidders
- Strong national rail regulators!





## Thank you for your attention

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